



## Advice for Liverpool Football Club supporters, Spartak Moscow v Liverpool FC

Liverpool Football Club appreciates the dedication and loyalty of our travelling fans.

Below are general travel advice and information which you may find helpful when planning your trip:

- 1) The Russian authorities are aware of the fact that LFC and Man United are in Moscow at the same time, albeit overlapping by 24 hours. You can expect there to be a visible police presence wherever groups of LFC and Man United fans congregate, including at your accommodation.
- 2) The Russian authorities have advised that the easiest, safest and most efficient way to travel around Moscow, is to use the metro system. The traffic can be very unpredictable and may **seriously** impact on delays for getting to the stadium.
- 3) They therefore strongly advise our fans to use the advised travel methods. The Metro system is safe with very few isolated incidents of football related disruption.
- 4) The cost of using the Metro system is 32 Rubles (Approximately 50p) for a one way ticket
- 5) The station name is (Спартак) Spartak and **line 7** will take you directly to the stadium. Over ground public transport does not go to the stadium.
- 6) To travel on the underground or Metro system, a ticket or travel card must be purchased from a ticket machine/office found in any station foyer.
- 7) The following options are available:
  - In Metro ticket offices you can buy Unified (Yediniy) and 90 Minute tickets of any amount, and you can buy and top-up your Troika card.
  - At Metro ticket machines you can buy Unified tickets for 1 and 2 rides and top-up your Troika card.
  - At automated Mosgortrans ticket offices you can buy Unified, 90 Minute, and TAT tickets of any amount, and also buy and top-up your Troika card. These are the grey-colored kiosks with the words “proyezdnye biletuy” (in Russian, Проездные билеты) written in blue above the ticket window which can be found near surface transport stops all over the city. You can find the automated kiosk closest to you at <http://www.mosgortrans.ru>

- At non-automated Mosgortrans ticket offices you can buy 90 Minute tickets for 1 and 2 rides and TAT tickets for 1, 2, 5, 11, 20, and 60 rides. These look the same as the automated versions described above but have not yet been updated with ticket vending machines.
- From surface transport drivers you can buy TAT tickets for 4 and 40 rides and 90 Minute tickets for 1 and 2 rides.

8) Kick-off is at **21:45 local time**, so turnstiles will open at 19:45 hours (2 hours before kick-off)

9) There are very few facilities around the stadium, as the stadium is built on a disused airfield.

10) Ticket check and searching will be in operation and fans are asked to arrive at the stadium in good time. We have been informed that the Russian authorities will not take coins, belts and other items off you on entry.

11) Please do **NOT** bring bags to the stadium.

12) The seating location for Liverpool FC supporters located in the upper section of the South East corner of the stadium, blocks **D224 – D225**



13) Access to the stadium is by electronic bar coded ticket.

14) The usual list of banned items, includes Glass, bottles, cans and Pyros. The Russian police have advised that the use of pyros is a criminal offence. Fans using Pyros inside the stadium will be arrested and fined.

15) Food and drink is **NOT** permitted to be brought into the stadium.

16) The food and drink concessions in the stadium will only accept **CASH**.

- 17) There is usually a 'HOLD BACK' planned at the end of the game, we are told that this is usually about 20 minutes, but in discussions with our colleagues from other English football clubs, this is likely to be more like **40-50 minutes**
- 18) The Metro normally runs until 01:00, but there will be an extended service put on for the match and it will be running at the end of the game from the station until all of the fans have left the stadium. The Metro system will give access to all areas of the city.
- 19) Popular Taxi Apps such as Uber and Yandex are available in Moscow. However, official looking taxis can be unlicensed. Don't share a taxi with strangers or flag down what may appear to be an official taxi.
- 20) Police dress code will be 'Riot Gear' and Military Fatigues. This is the usual dress code for Russian Police deployed to football. There will also be approximately 100 plain clothes officers deployed around the stadium.
- 21) The main piece of advice from the British Embassy is **do not lose your passport whilst you are in Russia**. If you lose your passport, you will have to obtain a replacement from the Embassy which can only be issued during the working day. You will also need to obtain a replacement visa – the British Embassy will advise on the process, but it will take time.
- 22) Attending the game in Moscow is like attending any other football match in a large capital city. Moscow is relatively safe, but the usual advice when travelling about being alert to suspicious behaviour and suspicious packages still apply.

Make sure that your visa is valid for the entire length of your stay. The Embassy has had to deal with cases where fans have got their visa only until the night of the match, Overstaying your visa can result in a delayed departure, as well as possible fines and court hearings.

### **Emergency telephone numbers**

The emergency service telephone numbers are as follows;

The national emergency number is 101

Police                    102

Fire/Ambulance      103

### **British Consulate details:**

There will be a team from the British Embassy supporting the LFC delegation on the night. They will be operating around the main entry points of the stadium and they are all Russian speakers. If you need to contact the British Embassy during your time in Moscow:

#### **British Embassy, Moscow**

**Smolenskaya Naberezhnaya 10**

**121099 Moscow**

## **Russia**

Telephone number: + 7 495 956 7200 (also for out of hours emergencies)

Office hours: Monday to Friday 09:00 – 17:00

Contact details are as follows: Tom Regan British consul, British consulate Section, Smolenskaya Naberezhnaya, 10 Moscow 121099

e-mail: [thomas.regan2@fco.gov.uk](mailto:thomas.regan2@fco.gov.uk)

Tel: +7 495 956 7321

Mob: +7 916 390 1868

### **Advice from Merseyside Police:**

A team of Merseyside Police Officers will be operationally deployed overseas for the Spartak Moscow v Liverpool FC football match being played in Moscow on Tuesday 26<sup>th</sup> September 2017. The officers are there at the invitation of the Russian Police and have no powers whilst deployed. The primary function of the team is to advise the local police service and gather and disseminate information.

If you have any issues whilst you are at this match that you feel need bringing to the attention of the delegation, please telephone +44 151 709 6010 (Merseyside Police Switch Board) and ask the call taker to send a message to Constable 8070 Lee Lomax (Football Officer). Constable Lomax will return your call.

Advice from the British Embassy:

The majority of British nationals who come to Russia every year have a safe and enjoyable time. The Embassy will publish further guidance for Liverpool fans coming to Moscow. In the meantime, sign up for e-mail alerts on the following link:

<https://www.gov.uk/foreign-travel-advice/russia>

And don't lose your passport! Come on Liverpool!

### **Further information**

The centre of Moscow has lots of bars and restaurants, many of whom will have English speaking staff. Typically, younger Russians are more likely to be fluent in English. Red Square is a popular destination for fans, with many restaurants along the side streets. The "Old Arbat" is a pedestrian street that sells souvenirs, and has some familiar brands. The "New Arbat" is a popular street with shops, bars, and restaurants.

[www.visitrussia.org.uk](http://www.visitrussia.org.uk) – general tourist information

[www.lonelyplanet.com/russia/moscow](http://www.lonelyplanet.com/russia/moscow)

### **Supporter liaison Officer**

To assist those supporters who are attending away matches both domestically and in Europe, a dedicated fan support telephone number and email address has been introduced which is

available for travelling fans attending away fixtures (this line of communication is for urgent matters relating to the game only).

This line / email will be made available two hours before kick-off and will be open until one hour after final whistle. Outside of these times there will be a recorded message facility available for travelling fans to record any issues with regard to the game. The telephone number is 0151 230 5770 (From abroad +44 151 230 5770) and the email address is [slo@liverpoolfc.com](mailto:slo@liverpoolfc.com) for data protection purposes please include your full name, membership number and D.O.B.

For more information follow this link <http://www.liverpoolfc.com/fans/lfc-supporter-liaison-officer-home/about-the-supporters-liaison-officer>

**On behalf of the Club we hope you have a safe and enjoyable trip to  
Moscow.**